



Company Overview

Since 1997, Emissary has been providing professional and quality IT solution services and support to both foreign and Japanese businesses in Japan. Emissary leads the field with a broad range of expertise and wide scope of service offerings coupled with a growing team of experienced, long-term engineers with bilingual capabilities. From Enterprises to small start-ups, conveniently based in Tokyo and Osaka, Emissary is here to work with you on your road to success.

Our services offerings cover

- Consulting and Projects Management
- IT Network Services
- Smart hands for enterprise level IT equipment hardware support
- Web Solutions and Services
- Database Application Development and Support
- Advanced Telephone Installations and Services
- Hosting, Infrastructure as a Service, Virtualization

Consulting and Project Management

IT Consulting

Emissary works carefully to understand, design and implement the most cost effective, safe and secure system configurations and network architectures ensuring client requirements, industry standards and compliance guidelines are met.

Business Consulting

With an understanding of how Information Technology is an integrated part of your overall business operations and success, Emissary's qualified consults offer End-to-End Business Consulting Solution including Multi level Strategic Planning involving Brand Management, Marketing Research, Financial Analysis, Market Positioning, Pricing, R&D, Sales and Marketing Strategies, Sales Channel, Distribution Channel and Supplier Chain Management.

Project Management

From relocation or new office builds to software development projects Emissary dedicates experienced Project Managers to ensure project milestones and success criteria are delivered on schedule and within budget through a process that includes regular update meetings and proactive bilingual communication between Emissary's, clients and third party vendors.

Contact Information:



IT Network Services

System and Network Design

From basic configurations to the latest high-availability, automatic failover server configurations, Emissary designed systems ensure your Quality of Service requirements are fulfilled.

Network Maintenance and Support

Emissary's Network Maintenance and Support services are the core of our Business. From years of experience we've developed a variety of flexible service plans ranging from full comprehensive coverage of your site, regular monthly or weekly support to ad-hoc and offsite helpdesk support. The key to our long term success and what sets us apart from our competitors are:

Service Plans: Array of flexible support offerings and support models

Team Approach: By pooling knowledge, skills and experience, our long term core of industry experts and strong team of Bilingual Engineers adopt a team approach, covering an extensive range of disciplines, to meet the sophisticated and ever expanding needs of our clients.

Customer Relationship Management: Operating from Emissary's own custom designed and developed Customer Relationship Management database platform Emissary exceeds client's expectations of accountability and transparency with accurate work reporting and reliable billing systems.

Office Builds and Infrastructure Projects

Ensuring the complicated process of an Office Build or Infrastructure upgrade project successfully runs on schedule and on budget choose a reliable IT partner with proven experience and know-how. The keys to our successful track record of numerous Office builds and Infrastructure projects are deep understanding of all components of the build, professional project management, proactive communication through regular project updates / meetings and co-ordination with Building Management, Contractors, Vendors and Telecoms.

Hardware and Software Procurement

Emissary offers competitive pricing on all major hardware and software whether for a large order or for one-by-one individual component.

Back-up, Redundancy, Disaster Recovery, Monitoring, Business Continuity Plans

Evolving with Industry demands Emissary now offer consulting, solutions and services to monitor and secure mission critical information. We work with you to put processes and procedure in place to efficiently recover operations following disaster or loss of key personnel.

Contact Information:



Apple Operating System Expertise

Emissary supports Apple computers on both a desktop and server level. Emissary also has experience supporting integrated PC and Mac environments.

Multi Vendor Support Services

Smart Hands for Hardware Break/Fix

Emissary provides on-site support to replace faulty hardware on enterprise IT equipment throughout Japan. Supported systems include all major server, storage and networking manufacturers including new and legacy IBM, HP, Oracle Sun, Dell, and Cisco. Supported storage platforms include STK, EMC, NetApp and Hitachi.

Web Solution and Services

Website Design and Development

Websites come in countless shapes and sizes, form and function. From simple static information sites to highly dynamic, interactive ecommerce sites interfacing with databases Emissary designs and developments your Corporate website with a clear focus on the fundamental purpose of the site and how that contributes towards your operational and business goals.

Database Development and Support

Database Application Design, Development and Support

Off-the-shelf software packages on many occasions be made to work in the way your business is run. Emissary works with you to create a software solution customized to the intricacies of your business with the aim of improving efficiency and effectiveness of your operations. .

Advanced Telephone Service

Hosted IP PBX

Emissary's Hosted IP PBX Service is quick and easy to set-up, reliable and saves you from the large upfront costs and lead times required with Traditional PBX systems.

Contact Information:

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www.emissary.co.jp



All you need for your Corporate phone systems to be up and running is a SIP based handset also available through Emissary. IP PBX configuration change requests are easy to implement again saving you time and money. No more waiting for the Phone vendor to send an engineer to your site to move a phone extension.

IP PBX installations

If an onsite phone system is preferred Emissary will install an asterisks based IP PBX system in your office. Remote management and maintenance of the system is also available.

Hosting, Infrastructure as a Service & Virtualization

Enterprise Class Data Center Hosting

Host mission critical websites, applications, databases, files, email on Emissary's Enterprise Class Data Center Hosting services and have peace of mind with full hardware and network redundancy and world class security.

Infrastructure as a Service

Emissary's "Infrastructure as a Service" offerings reduce start-up time and costs and provide reliable, scalable dedicated and virtual private servers on a month to month basis. Now you can forget about installing racks and servers at your office whilst still worrying about redundancy and security. We can have your new server available within 60 minutes.

Secure, Offsite Backup Solutions

Server Solutions

Backing up servers and database systems has never been easier than with Emissary secure server backup solution. Data is stored at regular intervals in a secure datacenter in Osaka and/or Tokyo, making it ideal for business continuity planning.

Workstation & Notebook Solutions

Corporate workstations and notebooks can now be backed up under a single umbrella account to a secure datacenter in Osaka and/or Tokyo. Data can be retrieved to a different computer than it was originally on, making it ideal for those unfortunate times when computers cannot be recovered.

Contact Information: